

For professionals supporting amputees

A guide to the Volunteer Visitor service and volunteering programme



Amputees Supporting Amputees



**Volunteer
Visitor** 
#NoAmputeeNeedCopeAlone

The Limbless Association's one-to-one
peer support service for amputees

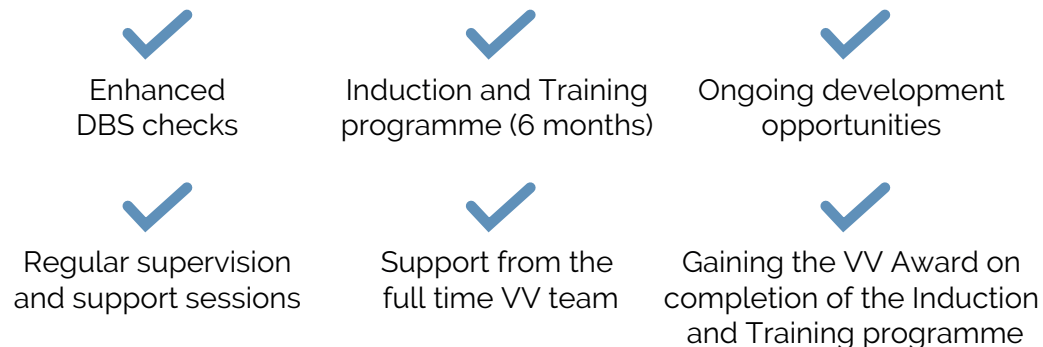
What is the Volunteer Visitor Service?

The Volunteer Visitor (VV) service has been operating for over 20 years and its volunteers make a unique contribution to the limb loss community. We offer a robust service model of peer support for your patients/clients and we are committed to delivering high standards of service delivery and a supported volunteering experience for our wonderful Volunteer Visitors.

Our trained, vetted and supervised Volunteer Visitors, who are all amputees themselves, share their own lived experience by offering empathy, support, and practical advice pre- and post-amputation. Visits are usually undertaken by phone or virtually, and last around an hour focussing on key topics identified by the patient/client. It is a free, non-clinical service. Patients/clients receive one visit, with the option of a further visit if required.

The LA is committed to creating and maintaining a safe and positive environment and accepts its responsibility to safeguard the welfare of all adults it supports and who are involved in its services, projects, and activities.

All our volunteers benefit from:



What support can Volunteer Visitors offer?

Peer support can fill the space between clinical services and going it alone - it's the little things they know that can make a big difference. Volunteers are not counsellors or clinicians but can help amputees:

- To be more informed about the limb loss journey ahead
- To navigate the challenges of life beyond limb loss
- To feel more supported and connected
- To reduce anxiety about the future and living with limb loss.

Find out more about the LA service user pathway

Our team operate Mon-Fri 9-5 and are happy to answer any questions about the service and to share our VV Service Specification. We hold bi-monthly online workshops for professionals supporting amputees to share details of the LA Service User Pathway and the support available for patients/clients.

How can I refer?

Amputees can self-refer, or we accept referrals from professionals and relatives. All referrals must have patient/client consent. You can refer a patient to us by completing a form on our website, by calling our team or emailing us.

If you would like copies of our printed postcards with details of the service and volunteering programme to share with patients then please contact us by phone/e-mail

Scan here or contact us to make a referral or book onto the next LA Service User Pathway workshop.





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About the Limbless Association

The Limbless Association (LA) is a national limb loss charity, which has been supporting amputees across the UK since 1983. Our mission is to support and empower all amputees to lead independent and fulfilled lives so **no amputee need cope alone**. We provide free, high-quality information, advice and support pre- and post-amputation - by phone, email and online.



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 @limblessassoc  /limblessassociation